

# NOCN Level 2 Award in Door Supervision

**Who should attend:** Those wishing to gain a Security Industry Authority Licence (SIA).

**Items to bring:** 1 x Passport photographs and proof of identity (Passport or Driving Licence) and 2 x utility bill.

**Location:** Any Location within the United Kingdom.

**Accrediting body:** The National Open College Network (NOCN)

**Length of course:** 4 days (30 hours)

**Type of exam:** Written multiple choice for both Unit 1 and Unit 2

**Details:** **UNIT 1 - Role and responsibilities of a door supervisor (15 hours)**  
**Aim-** To ensure that door supervisors have an understanding of the roles and responsibilities required within their job profile.

## **Objectives**

**Module 1-** Introduction roles and responsibilities

**Module 2-** Behavioural standards

**Module 3-** Diversity, Equal opportunities and discrimination

**Module 4-** Civil and Criminal Law

**Module 5-** Arrest

**Module 6-** Licensing Law

**Module 7-** Searching

**Module 8-** Health and Safety at work

**Module 9-** Drugs Awareness

**Module 10-** Records Incidents and Crime Scene Preservation

**Module 11-** Emergency Procedures

**Assessment-** 1 hour exam covering Unit 1 content

**UNIT 2- Communication skills and conflict management (15 hours)**

**Aim-** To ensure that door supervisors have the appropriate communication skills and knowledge of conflict management.

## **Objectives**

**Module 1-** Avoiding Conflict and Self-awareness

**Module 2-** Communication and Defusing Conflict

**Module 3-** Problem Solving

**Module 4-** Post Incident Considerations

**Assessment-** 1 hour exam covering Unit 2 content

**Website:** [www.akuro.co.uk](http://www.akuro.co.uk) **Contact:** [info@akuro.co.uk](mailto:info@akuro.co.uk)