

# NOCN Level 2 Award in Static Guarding

**Who should attend:** Those wishing to gain a Security Industry Authority Licence (SIA).

**Items to bring:** 1 x Passport photographs and proof of identity (Passport or Driving Licence) and 2 x utility bill.

**Location:** Any Location within the United Kingdom.

**Accrediting body:** The National Open College Network (NOCN)

**Length of course:** 4 days (30 hours)

**Type of exam:** Written multiple choice for both Unit 1 and Unit 2

**Details:** **UNIT 1- Basic Job Training: Knowledge based training and assessment (22 ½ hours)**

**Aim-** To ensure that security guards have an understanding of the roles and responsibilities required within their job profile.

## **Objectives**

**Module 1-** Introduction and Role and responsibilities of security officers

**Module 2-** Customer care and social skills

**Module 3-** Diversity, equality and race relations

**Module 4-** Patrolling

**Module 5-** Access control

**Module 6-** Searching

**Module 7-** Security and emergency systems

**Module 8-** Fire

**Module 9-** Health and safety

**Module 10-** Law

**Module 11-** Emergencies

**Module 12-** Communications and reporting

**Assessment-** 1 hour exam covering Unit 1 content

**UNIT 2- Conflict Management: Practical scenario based training and assessment (7½ hours)**

**Aim-** To ensure that security guards have the appropriate communication skills and knowledge of conflict management.

## **Objectives**

**Module 1-** Avoiding Conflict and Self-awareness

**Module 2-** Communication and Defusing Conflict

**Module 3-** Problem Solving

**Module 4-** Post Incident Considerations

**Assessment-** 1 hour exam covering Unit 2 content

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